

TERMS & CONDITIONS – BRECON 37

Payment Terms

- 1) £100.00 Non Refundable deposit paid on booking confirmation (unless on an advanced purchase offer)
- 2) 6 Weeks prior to check in remaining balance plus £100.00 security deposit

Cancellation Policy

6 Weeks prior to arrival	Full Refund Minus Deposit
4-6 Weeks prior to arrival	50% Refund Minus Deposit
Less than 4 Weeks prior to arrival	No Refund

n.b The hirer may NOT sell or pass on in any way the use of the caravan for the dates booked even if the hirer and their party cannot use the caravan for whatever reason.

Pre Registration

Pre-registrations is required of all guests staying in the caravan. This consists of Details of Guests within the party, arrival and departure times expected arrival times at the park. Please note that this information must be submitted at least 48 hours before your arrival. On receipt of this information, all details will be forwarded to Haven for processing. Haven will then communicate with all guests via an email with further information on park procedures. (Haven will not use your data for any other reason other than sharing key communication for emergency contact). This data will be held on their system for a maximum of 30 days after guest departure, after which Haven will be deleting the held data.

Occupants

The caravan is 6 berth and at no time must be exceeded. The names of those staying are required, only those individuals named on the booking form can reside at the caravan.

Please ensure on arrival that your guest registration form has been completed and handed in to Haven. Without this information, Haven may refuse you purchasing fun passes, which may result in you being refused entry to the main complex. The hirer of the caravan must be 25 or older, and must be present during the occupancy of the caravan.

The caravan is only available for rent by families and responsible couples. The park will not allow all male or all female parties.

Check In

3pm

Check Out

10am

Leave Windows open on the latch (unless the weather is wet/windy). Lock door, put the key back in the key lock.

Security Deposit

Upon check out the security deposit will be refunded within 14 days. If there has been damage to the property you will be notified of this within 24 hours of check out

Staying in the Caravan (We ask you to please..)

1. Keep the area surrounding the hire caravan clean and tidy at all times.
2. Only air clothes on the ailer provided and not over radiators.
3. All persons using the entertainment complex must honour the Quay West club rules. Membership is discretionary and may be withdrawn at any time by the park management.
4. Please keep noise to a minimum and show consideration to other caravan owners and occupiers at all times.
5. Litter and refuse must be disposed of in the designated areas provided by the park.
5. Play ball games in designated areas and not between caravans.
6. Remove all dirty footwear on entering the caravan.
7. Not disarm smoke alarms. Press hush panel located on the alarms themselves should they be activated during cooking activity.
8. Switch off all electrical and domestic goods, including boiler upon leaving the van.
9. Strip all bed linen and leave in bedrooms
10. Park rules apply, please check the Quay West website for these details <https://www.haven.com/parks/south-wales/quay-west>

11. Do not park cars on grassy areas. Please use tarmac driveway at all times. Use designated overflow car parks provided by the park if necessary.

12. We the owners will not be held responsible for any injury, death, loss of property, damage suffered by the hirer or any member of the your party. Your belongings are also at your own risk during your stay.

External Factors:

The caravan owner has no control over and cannot be held liable for the following:-

- Weather
- Local Traffic
- Local Events
- Neighbours
- Children Playing
- Electricity, Gas and water supply
- TV, Mobile signal
- Legislative restrictions placed upon the owner via Haven, world organisation or other government departments and the park management

If you begin to feel unwell during your stay please inform the owner, leave the park and return to your permanent address

Please take note of any social distancing or mask rules for the caravan park and local areas.